BUSINESS PROFILE

Software engineering | Business Process Management | Digital transformation



Technology Partner of Your Need for ACHievement

Custom software, digital transformation and Business Process Management for organizations across the globe.

2021	3	5	9+	18+
FOUNDED	COUNTRY OFFICES	CLIENT MARKETS	SOLUTION AREAS	LIVE PRODUCTS

01 COMPANY OVERVIEW

Who We Are

A global software solutions provider built around Business Process Management.



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We turn complex business requirements into **intuitive, high-performing digital products.**

Founded in Sri Lanka in 2021, expanded into the UAE in 2023 and opened our Adelaide, Australia office in 2026, N-ACH brings software engineering, digital transformation and BPM expertise together in one accountable partnership.

Product E-Commerce · Service E-Commerce · POS with E-Commerce · Restaurant POS · RFID Inventory & Warehouse · Issue Management · Event Hub · CRM Platform · Rewards Management · Customer Segmentation · Customer Onboarding Systems · HR, Payroll, Attendance & IAM · Document Generation · Mobile Banking applications · Financial applications · Cyber Security

ONE PARTNER, EVERY STAGE

Discovery → Architecture → Engineering → Quality assurance → Launch → Enhancement

OUR JOURNEY

2021 Founded in Sri Lanka

2021–22 E-commerce & IAM platforms

2023 UAE operations launched

2023–24 In-house product development

2025 Large-scale banking delivery

2026 Adelaide office opened; new solution areas

WHAT DEFINES US

BPM at the core
Process first, then technology.

Business-first
Measurable outcomes, not features.

Global reach
Serving markets across time zones.

Long-term partner
Support and ideas after go-live.

02 OUR DIRECTION

Vision, Mission & Values

A clear direction for how we innovate, deliver and build trusted partnerships.

OUR VISION

To be the trusted technology partner in the Need for ACHievement, with understanding and care, empowering organizations to reach their goals through digital transformation from innovative software solutions.

OUR MISSION

Bridge the gap between businesses from different fields and IT, with understanding and flexibility, to transform businesses digitally while working towards their Need for ACHievement.

OUR VALUES



Understanding: we learn the business before we propose technology.

Flexibility: agile delivery that adapts without losing control of scope.

Care: client outcomes treated with the attention of an internal team.

Transparency: honest reporting on progress, cost and risk.

Excellence: code review, testing and quality gates before every release.

Achievement: success measured by the client's own Need for ACHievement.

FOUR CONNECTED STREAMS

Products
Repeatable assets, adapted and scaled across industries.

Projects
Client-specific outcomes through agile execution.

N-ACH STRATEGY

Platforms
Customers, teams, data and workflows as one system.

Services
Support that keeps every engagement creating value.

Takeaway: product thinking makes delivery reusable; service ownership ensures long-term success.

03 OUR CAPABILITIES

Core Services

Strategy, BPM and engineering combined to deliver reliable, scalable digital products.



Advise

IT Consulting

Technology choices turned into an investment-ready roadmap.

Digital Transformation

A practical strategy for people, processes and systems.

Cyber Security Consultancy

Risk reviews and incident readiness.



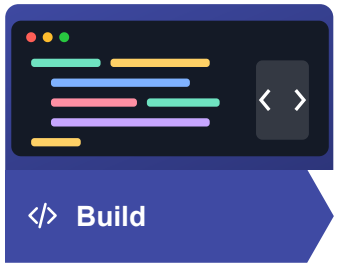
Design

Business Process Management

Process mapping, bottleneck analysis and automation: our founding discipline.

UI/UX Design

Research, journey mapping, design systems and usability testing.



Build

Custom Software

Secure enterprise solutions with robust APIs.

Web Applications

Responsive portals, platforms and dashboards.

Mobile Apps

Dependable iOS and Android apps.



Run & Improve

Cloud Solutions

Migration, automated delivery, monitoring and cost optimization.

Support & Enhancement

Responsive maintenance and continuous improvement.

WHY PARTNER WITH N-ACH

N-ACH partners with clients who need more than development capacity: a team that understands the business problem, challenges assumptions and keeps improving the solution after launch.

- **Value-added engineering**
- **Full transparency**
- **Modern technology**
- **Fair, transparent pricing**
- **Support beyond launch**
- **Ideas, not just delivery**

04 DIGITAL TRANSFORMATION

Your Whole Business, Set Up Digitally

Digital transformation at N-ACH goes beyond software development. We also handle the preliminary activities every new or growing business needs.



Build your brand

Company logo design
A professional identity customers remember.

Business card design
Print-ready cards that match your brand.

Get online

E-mail accounts setup
Professional email for your whole team.

Website development
A fast, responsive home for your business.

Sell & operate

E-commerce platforms
Online selling for products and services.

Inventory management systems
Stock control from day one.

Grow

Digital / Social media marketing
SEO, social media and Google & Meta ads.

One accountable partner: from your first logo to your first online sale, everything is designed to work together, so you do not need to coordinate separate vendors.

WHY START WITH N-ACH

Connected
Brand, website and systems built as one.

Ready to scale
Start small and add systems as you grow.

Long-term support
We stay with you after launch.

05 WHAT WE'VE BUILT

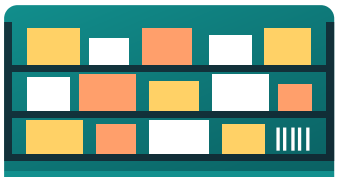
Products & Industries

Reusable product platforms that run standalone, adapt to your needs or connect into wider programs.



Commerce

- **Product E-Commerce**
  Secure payments, delivery tracking
- **Service E-Commerce**
  Bookings and subscriptions
- **POS with E-Commerce**
  Unified sales and returns
- **Restaurant POS**
  Faster orders, easy billing



Operations

- **RFID Inventory & Warehouse**
  Smarter stock control
- **Issue Management**
  Faster resolutions, clear SLAs
- **Event Hub**
  Instant triggers, orchestration



Customer & Loyalty

- **CRM Platform**
  Stronger relationships
- **Rewards Management**
  Flexible tiers, redemptions
- **Customer Segmentation**
  Insight-led targeting
- **Customer Onboarding Systems**
  Smooth digital onboarding



People & Documents

- **HR, Payroll, Attendance & IAM**
  People and secure access
- **Document Generation**
  Templates, faster approvals

18+ LIVE PRODUCTS IN MARKET | UAE · US · SRI LANKA · AUSTRALIA · EUROPE

THREE WAYS TO USE THEM

Deploy as-is
Launch a proven platform quickly.

Adapt to fit
Tailor workflows and screens.

Connect & extend
Integrate with existing systems.

INDUSTRIES WE SERVE

- Banking & Finance
- Retail & E-Commerce
- Public Services
- Manufacturing & Logistics
- Real Estate
- Home & Field Services
- Healthcare
- Education
- Hospitality
- Construction
- Automotive
- Professional Services

06 TRACK RECORD

Projects & Presence

Proven banking and enterprise solutions, delivered close to our clients' markets.

Customer 360° View
A single search gives relationship teams a complete, real-time view of every bank customer.

Banking · Legacy integration

Customer Segmentation
Groups customers by average transaction behavior and rewards them accordingly.

Banking · Loyalty & rewards

Event Hub
Ingests messages from multiple sources and triggers the correct downstream action.

Banking · Event-driven architecture

Property & Services Platform
Digital request handling, listings, service tracking and customer communication.

Property · Service operations

WHERE WE WORK



3 offices | 5 client markets, one delivery standard. Our presence in Sri Lanka, the UAE and Australia keeps us inside the time zones, regulatory context and business norms our clients operate in.

NOTABLE CLIENTS

Banking
Seylan Bank PLC

Property
Fouroots International

Retail
MissMasters · Misty Flora
Nawa Lanka Furnitures

Home Services
Done Right · Angel's Touch
FDS

07 DELIVERY & ENGAGEMENT

How We Work With You

Business understanding first, disciplined delivery next, continuous improvement after go-live.

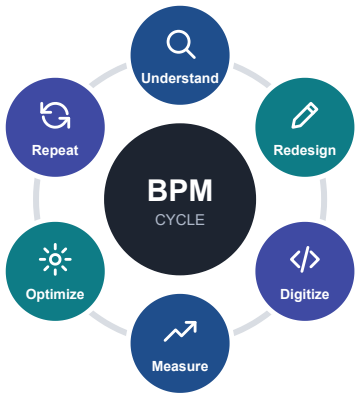
Frame the Problem
Goals, people, constraints

Design the System
UX, architecture

Ship with Control
Agile, quality gates

Scale the Outcome
Monitor, optimize

BUSINESS PROCESS MANAGEMENT



Before building technology, we study how the business actually operates: workflows, ownership, approvals, risks and bottlenecks.

The redesigned process becomes the blueprint for the software, and the cycle runs again as the business changes.

OUR TECHNOLOGY STACK

EXPERIENCE	React · Next.js · Flask · Flutter
SERVICES & APIS	Java · Python · .NET · REST · GraphQL
DATA & INTEGRATION	Oracle · MySQL · Message queues · APIs
CLOUD & DEVOPS	AWS · Azure · DigitalOcean · Docker · CI/CD

SECURITY & PAYMENTS
OAuth/SSO
Encryption
Stripe · PayPal

WAYS TO ENGAGE

Fixed Scope
A defined outcome at a defined price, for clearly scoped work.

Time & Materials
Flexible scope and transparent billing for evolving needs.

Dedicated Team
Your roadmap, our engineers, for long-term ownership.

HOW WE GET STARTED

Discovery Call
Problem, timeline

Proposal & Estimate
Scope, cost, model

Kickoff
Team, first sprint

08 OUR TEAM

Leadership

Senior leaders stay directly involved, from discovery to long-term support.



Chathuri Ketipearachchi

CHIEF EXECUTIVE OFFICER

Co-Founder leading N-ACH in delivering innovative software solutions worldwide.

10+ yrs



Achintha Perera

CHIEF INFORMATION OFFICER

Co-Founder steering N-ACH's strategic direction and technological innovation.

20+ yrs



Oshadhajeewa Thrimannavithanage

DIRECTOR, TECHNOLOGY

Technology strategy expert focused on innovation, digital transformation and AI.

20+ yrs



Mohamed Sharique Kachchy Mohamed

DIRECTOR – MARKETING, OCEANIA

Leading N-ACH's marketing strategy and growth across the Oceania region.

20+ yrs

Hands-on leadership: senior leaders remain directly involved in discovery, architecture and critical decisions, giving clients clear accountability and faster escalation. A positive, supported workplace culture strengthens collaboration, which shows up directly in service quality.

09 LET'S TALK

Let's Build What Comes Next

Share your business challenge and we will help shape the right first milestone.

Bring the Challenge
What needs to improve

Map the Process
Users, workflows

Define the Path
Model, milestone

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Thank you!